

DSE srl

Via La Valle 51, 10099 San Mauro T.se (TO) Italy
Tel +39.011.19118317/19821054
www.dse.eu | info@dseitalia.it VAT
number IT08341440017



Warnings and Safety Information Document

Note: The information in this document is provided for informational purposes only and does not constitute legal advice.

We are pleased to provide warnings and safety information for our products in accordance with the General Product Safety Regulation (EU) 2023/988.

1 – Products covered by this document

• Surveillance cameras	DSE all models Ref RK---; RH---; DM---
• Digital video recorders	DSE all models Ref RK---
• Video intercoms	DSE all models Ref DMC---
• Video surveillance kit	DSE all models Ref RKK---

All DSE products are identified by a unique item code shown on the product, packaging, catalog, price list, website, online store, and sales documents.

All DSE products are identified by a GSIN/EAN identification code and the related barcode

2 – Product labelling

- The label on the body of the product (1) reports the following data:
 - or DSE.EU logo including manufacturer name and website reference
 - or Product code (unique ID)
 - or Short product description
 - or Main data for use (supply voltage, POE support, etc.) Identifiers and P2P
 - or codes for use with apps (where applicable)
 - or MAC address of the device
 - or Regulatory compliance logos (CE)
- The front label on the product packaging (2) reports the following data:
 - or As a label on the body of the product
- The back label on the product packaging (3) contains the following data:
 - or DSE logo
 - or Product Code (Unique ID)
 - or Product Barcode and GSIN/EAN Number Buyer Name
 - or
 - or Date of supply

- The side label on the product packaging (4) reports the following data:
 - or Manufacturer Information
 - or Information on the responsible person in the EU
- The printing on the cardboard of the product packaging (5) reports the following data:
 - or DSE logo
 - or Web address: www.dse.eu
 - or Regulatory compliance logos (CE, FCC, RoHS)

PRODUCT LABELING EXAMPLE



3 – Intended use of the products

- The products are designed for use in civil buildings
- The products comply with the electrical safety, electromagnetic compatibility (EMC) and radio frequency (RED) requirements set out in current EU regulations, as specified in the relevant declarations of conformity.
- The products bear the CE mark on the product, packaging and documentation to underline compliance with EU directives.
- The products are designed to operate with 110/240VAC 50/60Hz mains power, or IEEE 802.3 POE, or 12 or 5VDC through appropriate included or specified power supplies. The power options supported by the products are indicated in the operating instructions and in the technical data tables.
- The products are supplied, where applicable, with a European Type C or F electrical plug. The use of appropriate adapters is permitted to adapt to the system's needs.
- The products are intended to be installed and commissioned by qualified personnel experienced in the construction of electrical systems in compliance with local regulations and reference standards.
- The products must be installed in compliance with the relevant electrical safety regulations

4 – Limitations of use

- Users of video surveillance products may collect personal data of third parties, such as faces, behaviors, license plates, etc. The user must behave in compliance with local privacy protection regulations and laws to ensure respect for the rights and legitimate interests of third parties, by adopting appropriate measures, such as, among others, providing clear and visible indications that allow data subjects to identify the existence of surveillance areas and the relevant data controllers.
- The products must not be powered differently than indicated in the user manual. Connecting the products to an incorrect power supply, using unsuitable power supplies, or using connectors that do not conform to those supplied or indicated may damage the devices and void the warranty.
- The products must be protected from humidity and weather conditions in accordance with their IP protection rating indicated in the technical data
- The products must not be used in ambient temperature conditions other than those specified in the technical data
- The products must not be disassembled or tampered with.
- Modifying the product's original firmware can only be done with the specific instructions of our technical support. Loading non-original firmware into the device can damage the product and void the warranty.

5 – General safety instructions

- Before using the products, it is essential to download the updated user manuals from the website www.dse.eu or from the web store www.cctvstorepro.com, which contain essential information for safe installation and correct use.
- To protect your privacy, it is essential to change the factory access password preset in the products with your own personalized one.
- In situations that expose devices to power supply voltage fluctuations and accidental overvoltages, it is essential to protect the equipment with adequate electrical protection devices as the damage caused by these causes can be dangerous for people and invalidate the warranty.
- The products are intended for use within the temperature and humidity conditions indicated in the technical data. Use at other temperatures, especially higher temperatures, such as inside small containers or exposed to sunlight, may cause damage to the product, pose a risk to people, and void the warranty.
- It is prohibited and dangerous to disassemble the devices by opening the case. This operation may expose you to electric shock and voids the warranty.
- The products should be used only with the power supplies and/or batteries provided or specified. Replacing the standard power supplies and/or batteries with other types may cause serious damage and void the warranty.
- Wiring and extensions must be made with cables suitable for the use and in compliance with system regulations.
- Do not drop the products or expose them to shocks
- Make sure that the electronic components of the products do not come into contact with water or other liquids

- Do not place heavy objects on the products
- Do not cover the air vents or enclose the product in small containers to ensure adequate ventilation during use.
- Do not place the products near heat sources or flammable materials
- Keep products out of reach of infants and children
- The electrical connections of the products must be protected from humidity and bad weather by containing them, if necessary, in suitable watertight connection boxes.
- The electrical connections of the products must be periodically checked to exclude the presence of infiltrations, humidity and oxidation.
- If you notice smoke, unusual smell or abnormal noise, disconnect the power immediately and contact technical service.

6 – Care and maintenance

- The products must be kept clean, periodically removing dust, dirt and insects
- Avoid using solvents or aggressive detergents to clean the products
- Do not store products in humid or dusty places
- Memory media, such as hard disks and SD cards, should be checked periodically and replaced in case of anomalies.
- Any internal batteries should be replaced periodically with new batteries of the same type
- Carefully store your product, software, and app access passwords, paying attention to uppercase and lowercase letters and special characters. Recovering forgotten passwords can be complex and may incur additional costs.
- Dispose of the product in accordance with local regulations (WEEE Directive 2012/19/EU) for the management of electronic waste.

7 – Information on the Responsible Person in the EU

• Registered trademark	DSE
• Name	DSE srl
• Address	Via La Valle 51, 10099 San Mauro Torinese (TO) ITALY
• WEB address	www.dse.eu
• Email	info@dseitalia.it
• Telephone number	+39.011.19118317 +39.011.19821054

8 – Information on the Manufacturer

• Registered trademark	DSE
• Name	DSE srl
• WEB address	Via La Valle 51, 10099 San Mauro Torinese (TO)
• Email address	www.dse.eu
• Email	info@dseitalia.it
• Telephone number	+39.011.19118317 +39.011.19821054

9 – Contacts

- Product user manuals, safety information, and EU and RoHS declarations of conformity can be downloaded freely, without registration, from the website www.dse.eu
- For any other information regarding product safety not included in this document, please write to: info@dse.eu

Signature:



Name: Giuseppe Bussolino / CEO

Date: January 16, 2025